



INDIAN RIVER COUNTY
MPO
METROPOLITAN PLANNING ORGANIZATION

**INDIAN RIVER COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD
ANNUAL PUBLIC WORKSHOP**

**May 28, 2026 10:00 A.M.
FIRST FLOOR CONFERENCE ROOM B1-501
COUNTY ADMINISTRATION BUILDING B**

AGENDA

1. Call to Order
2. Transportation Disadvantaged Program Presentation
3. Open Discussion/Public Comment
4. Adjournment

If you have any questions concerning the items on this agenda, please contact MPO staff at (772) 226-1455. Anyone who may wish to appeal any decision which may be made at this meeting will need to ensure that a verbatim record of the proceeding is made, which includes the testimony and evidence on which the appeal is based. Anyone who needs a special accommodation for this meeting must contact the County's Americans with Disabilities Act (ADA) Coordinator at 772 226-1223 at least 48 hours in advance of the meeting.

For complaints, questions or concerns about civil rights or nondiscrimination; or for special requests under the American with Disabilities Act, please contact MPO staff at (772) 226-1455 or mpo@indianriver.gov.

Except for those matters specifically exempted under State Statute and Local Ordinance, the Committee shall provide an opportunity for public comment prior to the undertaking by the Committee of any action on the agenda. Public comment shall also be heard on any Committee/Board action item which was either not on the agenda or distributed to the public prior to the commencement of the meeting. Public participation is solicited without regard to race, color, national origin, age, sex, religion, disability or family status. Persons who require special accommodations under the Americans with Disabilities Act or persons who require translation services (free of charge) should contact MPO staff at (772) 226-1455 or mpo@indianriver.gov at least seven days prior to the meeting.



TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)

Bob McPartlan, FDC&F Representative
Jennifer Idlette, Public Education
Representative
Tatiana Gillyard, FDOT Representative
Gisela Ruiz, FAHCA Representative
Laura Koursaris, FDVR Representative
William Parden, Disabled Representative
Milory Senat, APD Representative
Gregory McDonald, CSRC Representative

Angela Davis-Green, FACA Representative
Melissa Arndt, VA Representative
Dalia Dillon, FDEA Representative
Dr. Harry Hurst, Citizen's Advocate
Danica David, Citizen's Advocate
Jessica Staudt, Children at Risk Representative

Vacant, Medical Comm. Representative
Vacant, Sr. Community Representative

Deryl Loar, Chairman

AGENDA

The Transportation Disadvantaged Local Coordinating Board will meet at 10:00 AM on Thursday, May 28, 2026, in Conference Room B1-501, County Administration Building B, 1800 27th St., Vero Beach, FL.

-
1. Call to Order
 2. Approval of Meeting Minutes
February 26, 2026
Action Required
 3. Senior Resource Association Recognition – Drivers of the Year Awards
No Action Required
 4. Planning Status Report
No Action Required
 5. Community Transportation Coordinator Status Report
No Action Required

6. Review of Progress Report and Reimbursement Invoice #3 for the 2025/26 Planning Grant
Action Required

7. Consideration of the 2026/27 Annual Update to the Transportation Disadvantaged Service Plan (TDSP) and Rate Model
No Action Required

8. Other New Business

9. Public Comment

10. Adjournment

Note: The next meeting of the Transportation Disadvantaged Local Coordinating Board will be held on August 27, 2026, at 10 AM.

If you have any questions concerning the items on this agenda, please contact MPO staff at (772) 226-1455. Anyone who may wish to appeal any decision which may be made at this meeting will need to ensure that a verbatim record of the proceeding is made, which includes the testimony and evidence on which the appeal is based. Anyone who needs a special accommodation for this meeting must contact the County's Americans with Disabilities Act (ADA) Coordinator at 772 226-1223 at least 48 hours in advance of the meeting.

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**TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD
MINUTES FOR FEBRUARY 26, 2026**

A meeting of the Indian River County (IRC) Transportation Disadvantaged Local Coordinating Board (TDLCB) was held at 10:00 AM on Thursday, February 26, 2026, in the County Administration Building "B", Room B1-501, 1800 27th Street, Vero Beach, Florida.

***Note: Audio and video recordings of the meeting can be found at
<https://www.ircgov.com/Boards/TDLCB/2026.htm>.***

Board Members Present

Chairman **Deryl Loar**, Commissioner, District 4
Vice Chairman **William Lundy Parden**, Disabled Representative
Jennifer Idlette, Public Education Representative
Tatiana Gillyard, FDOT Representative
Laura Koursaris, FDVR Representative
Dalia Dillon, FDEA Representative
Milory Senat, APD Representative
Wendy Grow, FACA Representative
Dr. Harry Hurst, Citizen's Advocate
Melissa Arndt, VA Representative
Jessica Staudt, Children at Risk Representative
Gisela Ruiz, FAHCA Representative

Board Members Absent

Bob McPartlan, FDC&F Representative
Danica David, Citizen Advocate
Gregory McDonald, CSRC Representative

IRC Staff Present

Brian Freeman, MPO Staff Director
Mark Vietze, MPO Senior Planner
Jarrold McCarthy, MPO Senior Planner
Patricia Johnson, MPO Staff Assistant III
Ryan Sweeney, Assistant Planning and Development Services Director
Kimberly Moirano, Recording Secretary
Yaima Cardenas, Recording Secretary
Paul Morris, MPO Intern

Also Present

Karen Deigl, Executive Director, Senior Resource Association
Chris Stephenson, Transportation Director

Two vacancies currently exist on the Board:

- Senior Community Representative
- Medical Representative

1. Call to Order

Chairman Deryl Loar called the meeting to order at 10:00 a.m.

A quorum was present.

At 10:01 a.m., Milory Senat arrived.

2. Election of Vice Chair – Action Required

Chairman Loar opened the floor for nominations for Vice Chair for 2026.

ON MOTION by Dr. Harry Hurst, SECONDED by Dalia Dillon, the Board voted unanimously (10-0) to re-elect Mr. William Lundy Parden as Vice Chairman for 2026.

3. Approval of Meeting Minutes November 20, 2025 – Action Required

Chairman Loar asked if there were any additions or corrections to the TDLCB Meeting Minutes of November 20, 2025.

ON MOTION by Milory Senat, SECONDED by Dr. Harry Hurst, the Board voted unanimously (10-0) to approve the Annual Public Workshop and Regular Meeting Minutes of November 20, 2025.

At 10:03 a.m., Gisela Ruiz arrived.

4. Planning Status Report – No Action Required

Mr. Freeman, MPO Staff Director, introduced MPO staff members present at the meeting, including Jarrod McCarthy, Senior Planner, Mark Vietze, MPO Senior Planner, and Patti Johnson, Staff Assistant III. He also noted that Paul Morris, a local student, has recently joined the MPO as an intern and has been assisting the department two days a week.

Mr. Freeman then provided the Planning Status Report.

5. Community Transportation Coordinator Status Report – No Action Required

Chris Stephenson, Transportation Director for the Senior Resource Association (SRA), presented the Community Transportation Coordinator Status Report for the first quarter of Fiscal Year 2025–2026.

Mr. Stephenson reported that the Community Coach demand-response service provided 9,758 passenger trips during the quarter, which is nearly identical to ridership during the same period last year. On-time performance improved slightly, and the program currently serves approximately 3,212 active riders. Staff also reported continued monitoring of same-day trip requests and the use of the mobile application that allows passengers to schedule trips electronically.

Mr. Stephenson reported that the GoLine fixed-route system provided approximately 390,000 passenger trips during the first quarter, representing an increase of about 2 percent compared to the same period last year. Saturday ridership increased by approximately 7 percent.

Additional performance measures were reviewed, including on-time performance, maintenance statistics, safety reporting, and customer service metrics. Staff reported 95 percent on-time performance, which significantly exceeds the industry standard of approximately 75 percent.

Mr. Stephenson also provided an update on the Advantage Ride Program, which serves individuals with developmental disabilities across the Treasure Coast region. Ridership for the program has increased compared the to previous year due to expanded grant funding.

During discussion, it was noted that ridership has increased significantly over the past several years; however, since service hours were expanded last year but not this year, ridership growth may begin to plateau unless additional service hours are added in the future.

No action was required.

6. Review of Progress Report and Reimbursement Invoice #2 for the 2025–2026 Planning Grant – Action Required

Brian Freeman presented the Progress Report and Reimbursement Invoice #2 for the 2025–2026 Planning Grant. Mr. Freeman explained that the request totals \$6,110.00, which represents a portion of the annual grant funding and reflects completed planning activities for the reporting period. Mr. Freeman noted that the reimbursement request would be submitted to the Florida Commission for the Transportation Disadvantaged following approval by the Board.

ON MOTION by Wendy Grow, SECONDED by Dr. Harry Hurst, the Board voted unanimously (11-0) to approve the Actual Expenditure Report (AER) and Reimbursement Invoice #2, as presented.

7. Consideration of the 2026 Transit Development Plan (TDP) Annual Update - No Action Required

Jarrod McCarthy, Senior Planner with the Indian River County MPO, presented the 2026 Transit Development Plan (TDP) Annual Update.

Mr. McCarthy explained that the TDP is required in order for the County to receive Public Transportation Block Grant funding from the Florida Department of Transportation, which currently provides approximately \$800,000 annually for transit operations. He noted that the major TDP update occurs every five years, with annual updates completed in the intervening years to review system performance and update implementation priorities.

Mr. McCarthy reported that Indian River County transit services have experienced record ridership growth, with nearly 1.6 million passenger trips recorded in Fiscal Year 2024–2025, representing a significant increase compared to the previous year. He also noted that the County continues to maintain one of the lowest operating costs per passenger trip among Florida transit systems, at approximately \$3.42 per trip.

Mr. McCarthy reviewed recent accomplishments, including the expansion of evening service hours, delivery of additional Community Coach vehicles, installation of additional bus shelters, and planning efforts related to the maintenance facility expansion.

During discussion, Board members noted the continued growth in ridership and discussed the possibility that ridership levels may begin to stabilize if service hours are not expanded further in the future.

No action was required.

8. Review of the Community Transportation Coordinator Annual Evaluation Report for FY 2024/25 - Action Required

Brian Freeman presented the Community Transportation Coordinator (CTC) Annual Evaluation Report for Fiscal Year 2024–2025, which evaluates the performance of the Senior Resource Association (SRA) as the designated Community Transportation Coordinator for Indian River County.

Mr. Freeman explained that the evaluation is conducted annually by a subcommittee of the Board and reviews several performance areas, including coordination and planning, system operations, financial management, and service utilization. He also noted that the evaluation process occurs four out of every five years, with a formal selection process conducted during the fifth year, which is scheduled to occur again in 2028.

Mr. Freeman reported that the evaluation subcommittee reviewed the performance of the Senior Resource Association and determined that the organization continues to perform at a high level in all evaluation categories.

Following review and discussion, the Board considered the recommendation of the evaluation subcommittee.

Mr. Freeman noted that the Board's recommendation will be forwarded to the Metropolitan Planning Organization (MPO) Board for final approval before being transmitted to the Florida Commission for the Transportation Disadvantaged.

ON MOTION by Wendy Grow, SECONDED by Milory Senat, the Board voted unanimously (11-0) to approve the Community Transportation Coordinator Annual Evaluation Report, as presented.

9. Other New Business – *No Action Required*

None.-

10. Public Comment

Karen Deigl, Executive Director of the Senior Resource Association, provided an update regarding the Advantage Ride Program, which provides transportation services for individuals with developmental disabilities across several counties, including Indian River County.

Ms. Deigl explained that the program is funded through an Innovative Service Development Grant from the Florida Commission for the Transportation Disadvantaged. She noted that the funding is not recurring and must be requested each year, and that the program's future funding remains uncertain pending the outcome of the current legislative session and the Governor's budget decisions.

Ms. Deigl further noted that approximately 6,000 participants in the program have been notified that funding for the program may be at risk after June 30, 2026, and that advocacy efforts are ongoing to secure continued funding.

Chairman Loar acknowledged the update and noted that the Board will continue to monitor developments related to the program.

11. Adjournment

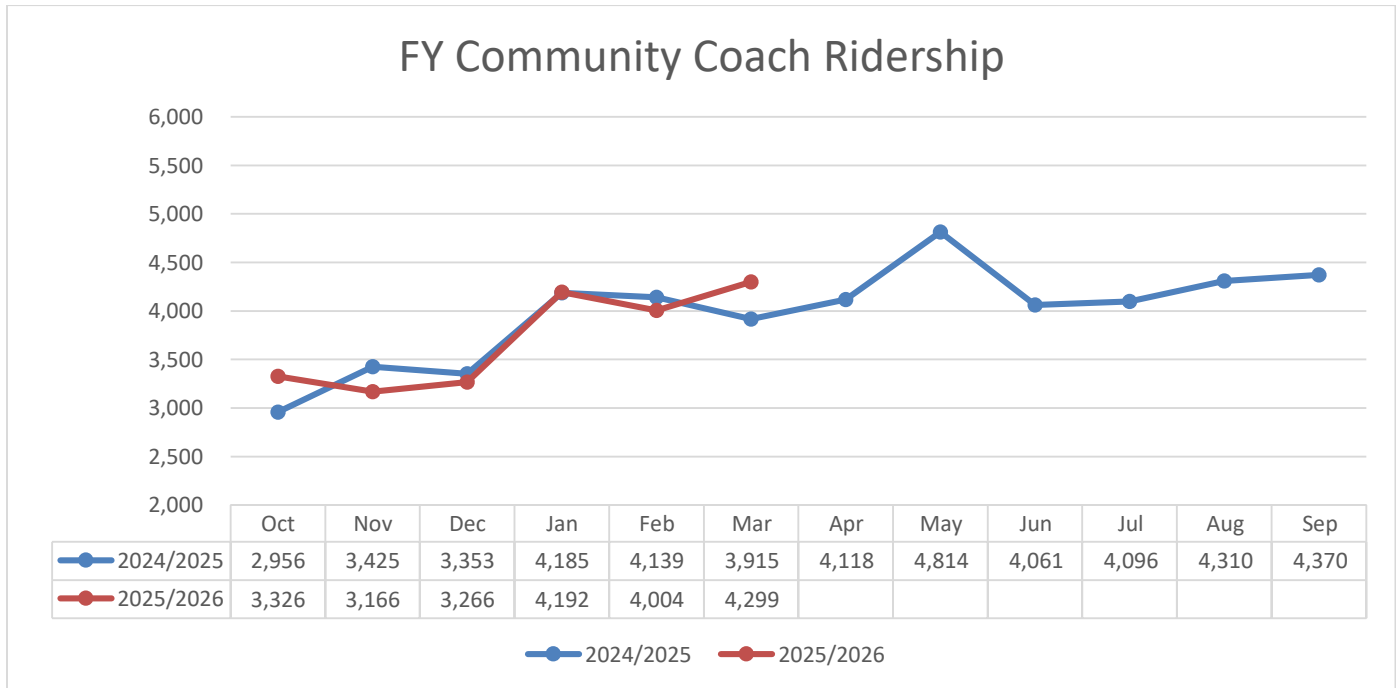
There being no further business, Chairman Loar adjourned the meeting.

The next meeting of the Transportation Disadvantaged Local Coordinating Board will be held on May 28, 2026 at 10:00 a.m.

CTC Status Report
2nd Quarter of 2025/2026 FY
Prepared May 6th, 2026

Community Coach (Paratransit & ADA)

Quarterly Ridership: 9,495 trips (100% of CTD Trip & Equipment Grant funds utilized)

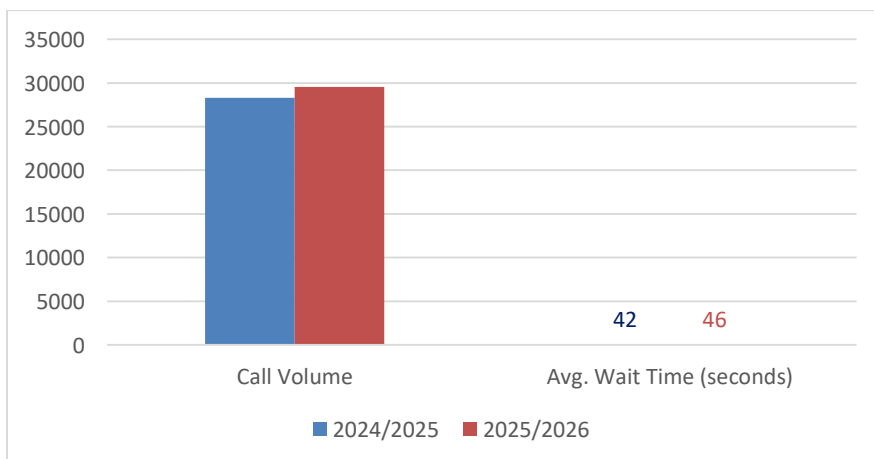
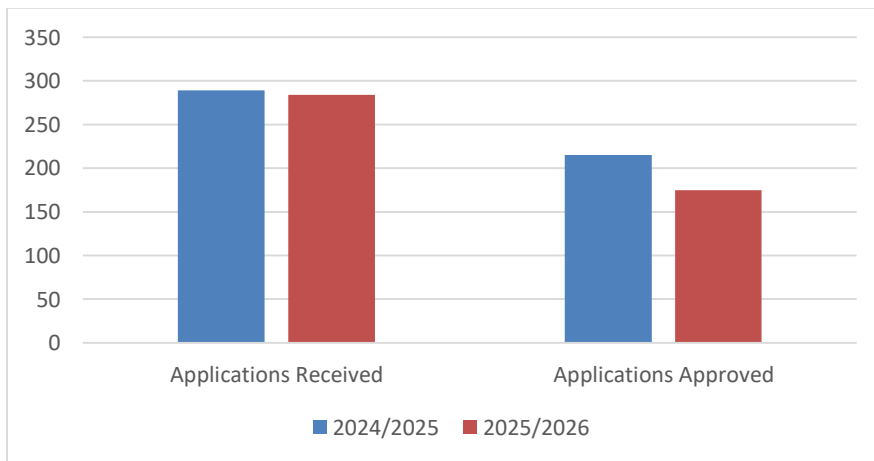
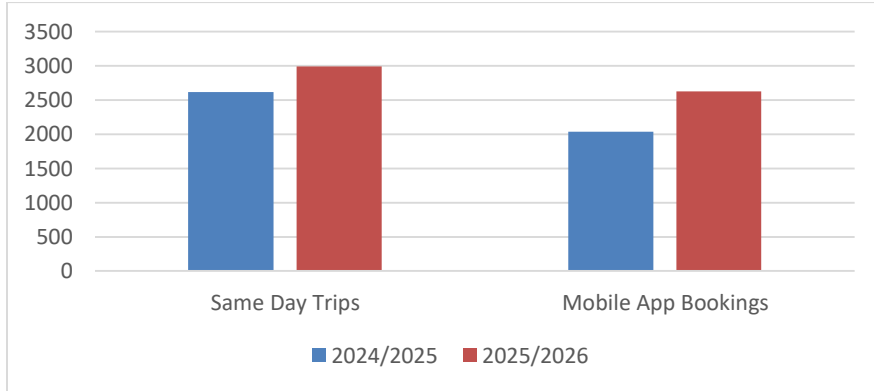


Active Community Coach Riders: 3,008

Customer Service Metrics

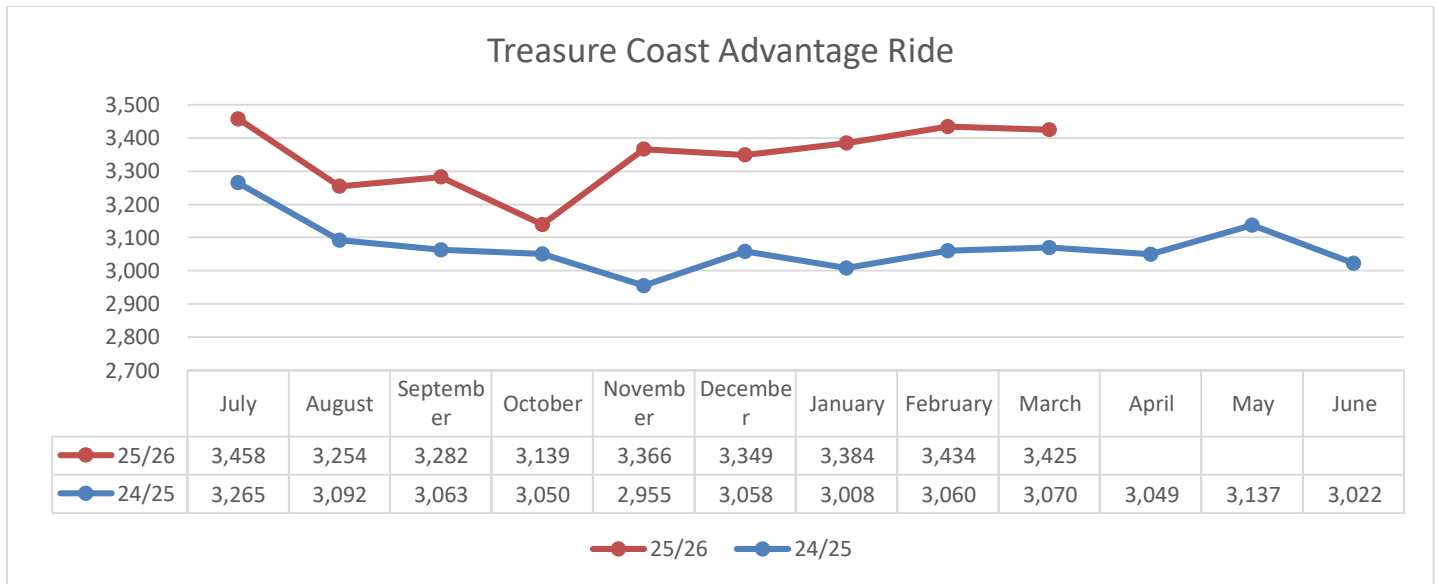
Metric	FY 24/25	FY 25/26	Change
Same Day Trips	2,616	2,988	+14%
Mobile App Bookings:	2,038	2,626	+29%
Applications Received	289	284	0%
Applications Approved	215	175	-18%
Call Volume	28,308	29,563	+4%
Avg. Wait Time	42 Seconds	46 Seconds	+4 Seconds

CTC Status Report
2nd Quarter of 2025/2026 FY
Prepared May 6th, 2026



CTC Status Report
2nd Quarter of 2025/2026 FY
Prepared May 6th, 2026

Treasure Coast Developmental Disability Advantage Ride



- Fiscal Year Ridership: 30,091
 - 9% increase from last fiscal year. This increase is due to the larger ISD Grant received this fiscal year, as compared to last fiscal year

Advertisers on Buses

The following companies are partners with the transit system and advertise on the buses. This helps with the county's local match dollars for federal and state grants.

- ABS Insurance
- ADCOM/Cleveland Clinic
- CERTUS Senior Living
- Frostings Cupcakes
- Harbor Branch
- IRC Healthy Start
- Longevity Rehab
- Palm Garden Vero Beach
- Pelican Dental
- Pelican Garden
- Rosewood Manor of Vero Beach
- Sebastian River Medical/Orlando Health
- The Ashley Lovell Team
- Substance Awareness Center of Indian River
- Sihle Insurance Group
- Solid Waste Disposal
- Senior Resource Association
- Ocean Research and Conservation
- SunUp Caring for Seniors

Since July 1st, 2025 advertising revenue from local companies has contributed \$60,000+ towards the local match needed for federal and state grant funds.

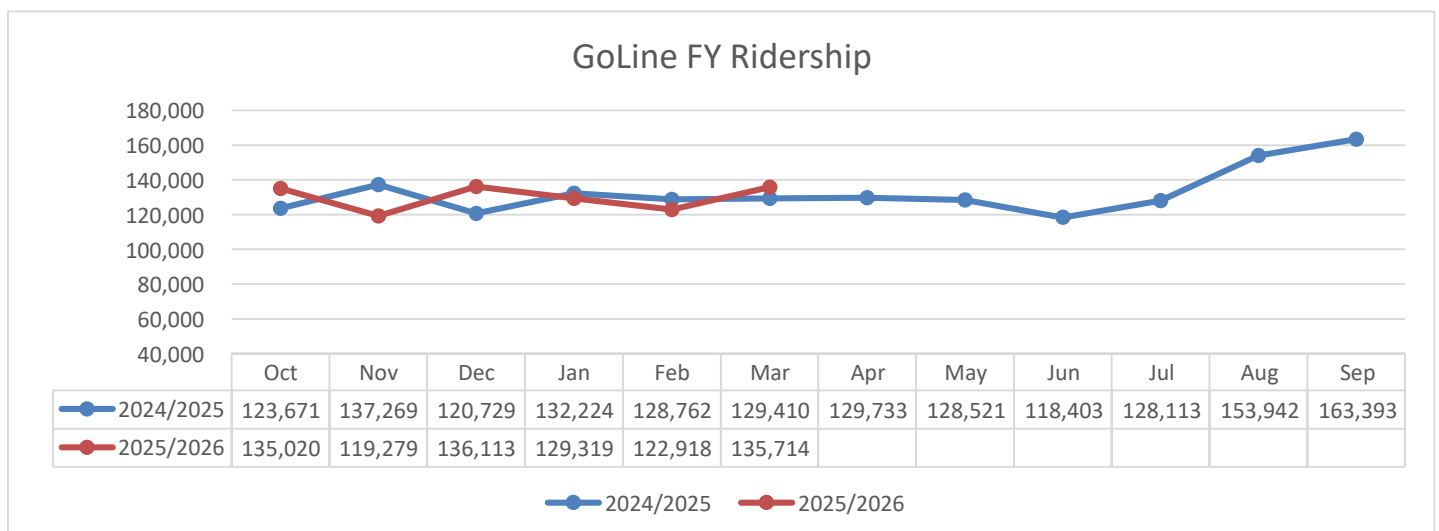
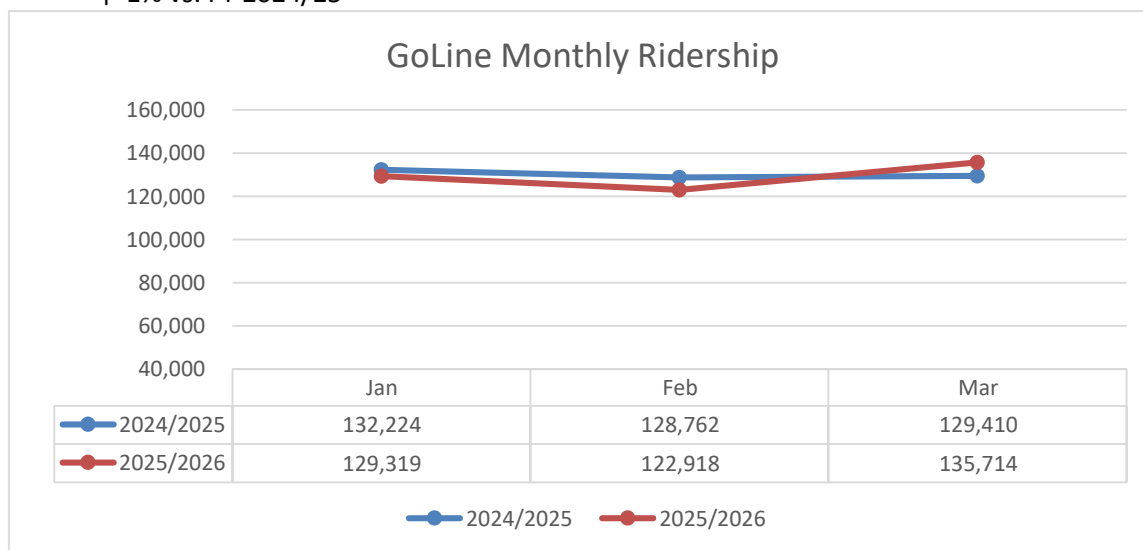
GoLine Overview

Quarterly Ridership: 387,951 trips

- ↓ 1% vs. FY 2024/25 (2nd Quarter)

Fiscal Year-to-Date Ridership: 778,363 trips

- ↑ 1% vs. FY 2024/25



Service Days (Quarter): 76 total

- 61 Weekdays
- 13 Saturdays (*Route 15 excluded*)
- 2 Working Holidays (*MLK Day, Presidents Day – Route 15 excluded*)
- 1 No-Service Holiday (*New Year's Day*)

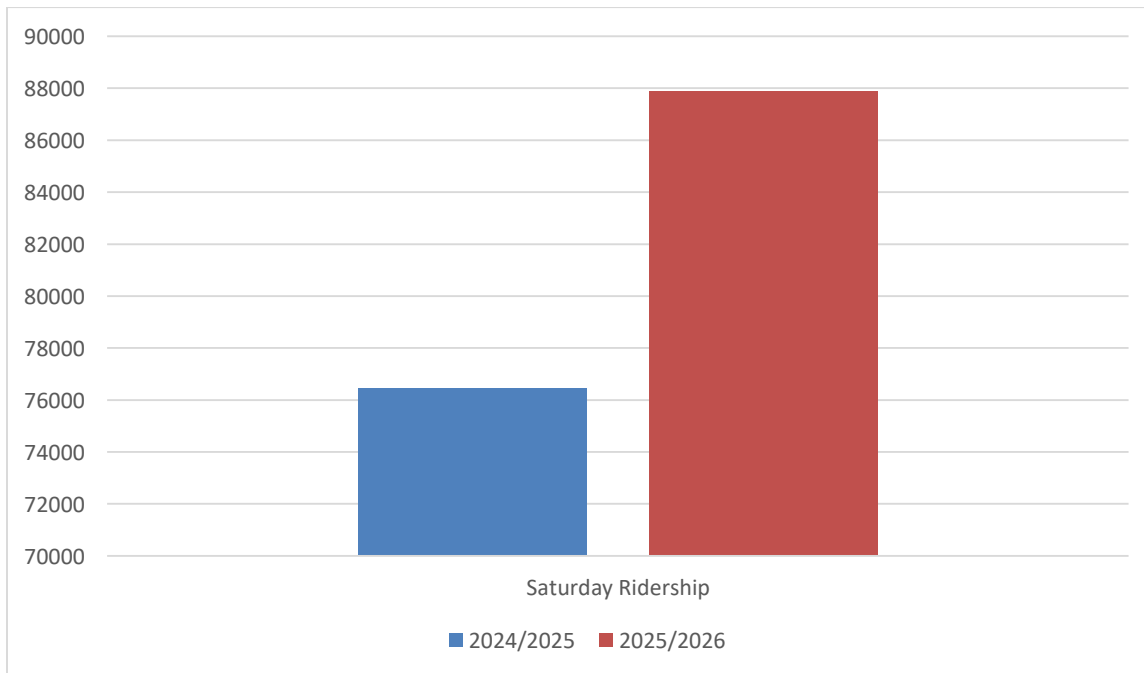
Saturday Ridership

2nd Quarter: 43,534 trips

- ↑ 24% vs. FY 2024/25

Fiscal Year-to-Date: 87,867 trips

- ↑ 15% vs. FY 2024/25



Individual Route-Level Ridership (2nd Quarter)

Route	FY 24/25	FY 25/26	Change
1	38,364	38,892	+1%
2	61,278	61,423	0%
3	15,960	16,254	+2%
4	45,813	43,596	-5%
5	25,334	24,525	-3%
6	34,586	33,167	-4%
7	19,027	19,917	+5%
8	33,512	33,599	0%
9	31,000	31,057	0%
10	29,242	29,902	+2%
12	19,015	18,961	0%
13	12,971	12,596	-3%
14	21,628	21,126	-2%
15	2,666	2,936	+10%
Total	390,396	387,951	-1%

Geographic Ridership Distribution

Area	Routes	Share	Change
SR60 & US1	2, 4	27%	0%
Gifford	3, 8, 14	18%	0%
North County	5, 10, 12	19%	0%
South County	6, 7, 15	14%	0%
East/West	1, 13	13%	+1%
Intercity	9	8%	-1%

On-Time Performance

- **On-Time:** 95%
- **Early:** 3%
- **Late:** 2%

Trips per Revenue Mile: 1.45

- ↓ 0.02 vs. FY 2024/25
- *Industry benchmark: 0.25*

Safety Performance

Metric	FY 24/25	FY 25/26	Change
Road Calls	3	2	-33%
Chargeable Accidents	0	0	0%

Drug & Alcohol Testing

- 12 employees tested → 0 positives
- 11 pre-employment tests → 0 positives

Complaints Summary

By Type

Category	FY 24/25	FY 25/26	Change
GoLine	2	0	-100%
Community Coach	1	3	+200%
Vendor	2	2	0%
Total	5	5	0%

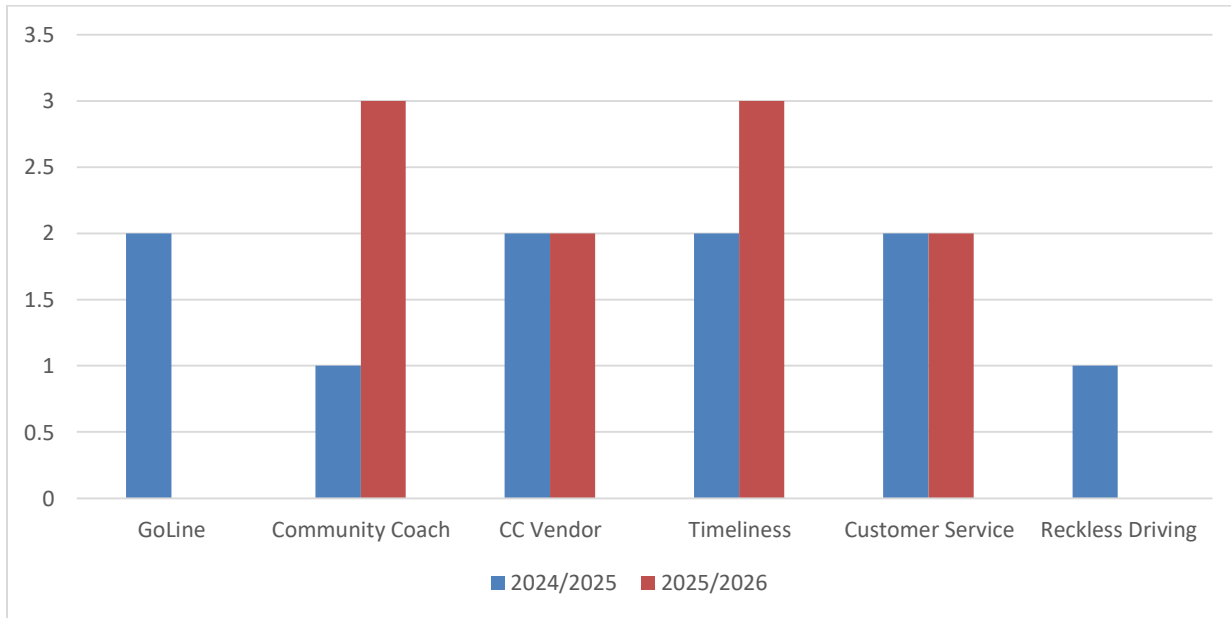
By Issue

- Timeliness: 3
- Customer Service: 2
- Reckless Driving: 0

Complaint Rate

- **1 complaint per 79,489 trips**
- Prior Year: 1 per 80,527 trips

Unique complainants: 5 individuals



INDIAN RIVER COUNTY, FLORIDA

M E M O R A N D U M

TO: Transportation Disadvantaged Local Coordinating Board (TDLCB) Members

THROUGH: Ryan Sweeney
Assistant Planning & Development Services Director

Brian Freeman, AICP
MPO Staff Director

FROM: Mark Vietze
Senior Planner

DATE: May 19, 2026

SUBJECT: Review of Progress Report and Reimbursement Invoice #3 for the 2025/26 Planning Grant

It is requested that the information herein presented be given formal consideration by the TDLCB at its regular meeting of May 28, 2026.

SUMMARY

The Indian River County Metropolitan Planning Organization (MPO) is the Designated Official Planning Agency (DOPA) under the State of Florida Commission for the Transportation Disadvantaged (CTD). Periodic progress reports and reimbursement invoices for program activities are required to be submitted to the CTD as part of the Transportation Disadvantaged (TD) planning grant contract. To comply with the CTD's requirements, staff has prepared a progress report and invoice for the period from January 1, 2026 to March 31, 2026.

The attached invoice and progress report represent the third quarter of the 2025/26 planning grant period. This progress report and applicable finished products, such as the Local Coordinating Board (LCB) meeting agenda items, CTC reports, etc., are required to accompany all reimbursement invoices.

RECOMMENDATION

Staff recommends that the TDLCB approve the Planning Grant Progress Report and Invoice #3.

ATTACHMENT

1. Progress Report and Reimbursement Invoice #3, 2025/26 Planning Grant.

County(ies) Name: **Indian River**

Indian River County Metropolitan Planning Organization
 1801 27th ST Vero Beach, FL 32960
 Building A
 772-226-1455

BILL TO:

Commission for the Transportation Disadvantaged
 605 Suwannee Street, MS 49
 Tallahassee, FL 32399-0450

Invoice Number: G3D14 Q3

Invoice Date: May 28th

Grant Number: G3D14

Dates of Services

January 1 - March 31, 2026

Task	Budgeted Amount	Cummulative Total % Of Task Prev Billed	% of Task Complete This Billing Period	YTD % Of Task Complete	Complete	YTD Billed	Billed This Period	Remaining Budget
1: TDSP	\$ 4,516.39	0%		0.0%		\$ -	\$ -	\$ 4,516.39
2A: Evaluation (or) 2B: Selection	\$ 3,985.05	0%	0%	0.0%		\$ -	\$ -	\$ 3,985.05
3: LCB Mtgs	\$ 10,626.80	50%	25%	75.0%		\$ 7,970.10	\$ 2,656.70	\$ 2,656.70
4: Public Workshop	\$ 1,062.68	0%		0.0%		\$ -	\$ -	\$ 1,062.68
5: By-Laws	\$ 1,062.68	100%		100.0%	YES	\$ 1,062.68	\$ -	\$ -
6: Grievance Procedures	\$ 1,062.68	100%		100.0%	YES	\$ 1,062.68	\$ -	\$ -
7: AOR Review	\$ 1,062.68	100%		100.0%	YES	\$ 1,062.68	\$ -	\$ -
8: AER	\$ 1,062.68	100%		100.0%	YES	\$ 1,062.68	\$ -	\$ -
9: Quarterly Progress Rprt	\$ 1,062.68	50%	25%	75.0%		\$ 797.01	\$ 265.67	\$ 265.67
10: Training Workshop	\$ 1,062.68	100%		100.0%	YES	\$ 1,062.68	\$ -	\$ -
Total	\$ 26,567.00					\$ 14,080.51	\$ 2,922.37	\$ 12,486.49

Total To Be Paid On This Invoice \$ 2,922.37

Add: Justification, notes, or explanation

Revision date: 06/30/2022

Template correction: 10/11/2022

FLORIDA COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
 PLANNING AGENCY QUARTERLY REPORT
 SERVICE AREA/COUNTIES: Indian River
 QUARTER SERVICE DATES: January 1 – March 31, 2026
 AGENCY: Indian River County Metropolitan Planning Organization
 INVOICE NUMBER: G3D14 Q3
 INVOICE DATE: May 28, 2026

PROGRAM MANAGEMENT	PROGRESS
A. When necessary and in cooperation with the LCB, solicit and recommend a CTC . The selection will be accomplished, to the maximum extent feasible, through public competitive bidding or proposals in accordance with applicable laws and rules. Such recommendation shall be presented to the Commission by Planning Agency staff or their designee as needed. (Tasks 2A)	This year is not a selection year. Most recently, the LCB recommended SRA as CTC on February 23, 2023. On April 12, 2023 the full MPO approved the recommendation. On June 15, 2023, the CTD approved SRA as the CTC until June 30, 2028.
B. Develop and maintain a process for the appointment and reappointment of voting and non-voting members to the local coordinating board. (41-2.012, FAC)	Consistent with the requirements of Rule 41-2, FAC, the county maintained its TDLCB appointment and reappointment process.
C. Prepare agendas for local coordinating board meetings consistent with the <i>Local Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	During the reporting period, staff prepared the agenda and agenda items for the February 26, 2026 TDLCB meeting
D. Prepare official minutes of local coordinating board meetings regardless of a quorum) and submit a copy along with the quarterly report to the Commission. For committee meetings, prepare minutes in the form of a brief summary of basic points, discussions, decisions, and recommendations to the full board. Keep records of all meetings for at least five years. (Task 3)	During the reporting period, staff prepared the Minutes for the February 26, 2026 TDLCB meeting.
E. Provide at least one public workshop annually by each local coordinating board, and assist the Commission, as requested, in co-sponsoring public workshops. This public workshop must be in addition to the local coordinating board meetings. It may, however, be held in conjunction with the scheduled local coordinating board meeting (immediately following or prior to the local coordinating board meeting). (Task 4)	No activity to report.
F. Provide staff support for committees of the local coordinating board. (Task 3)	Staff supported February 26, 2026 meeting.
G. Develop and update annually by-laws for local coordinating board approval. Approved by-laws shall be submitted to the Commission. (Task 5)	The LCB approved and updated the bylaws at their November 20, 2025 regular meeting.

PROGRAM MANAGEMENT	PROGRESS
H. Develop, annually update, and implement local coordinating board grievance procedures in accordance with the Commission guidelines. Procedures shall include a step within the local complaint and/or grievance procedure that advises a dissatisfied person about the Commission's Ombudsman Program. A copy of the approved procedures shall be submitted to the Commission. (Task 6)	The LCB approved and updated the grievance procedures at their November 20, 2025 regular meeting.
I. Provide the Commission with a current membership roster and mailing list of local coordinating board members. The membership roster shall be submitted with the first quarterly report and when there is a change in membership. (Task 3)	Membership roster updated as needed.
J. Provide public notice of local coordinating board meetings and local public workshops in accordance with the <i>Coordinating Board and Planning Agency Operating Guidelines</i> . (Task 3)	Public notices were provided. For the Reporting Period, the TDLCB meeting date was published in the local newspaper on January 18, 2026.
K. Review and comment on the Annual Operating Report for submittal to the local coordinating board, and forward comments/concerns to the Commission for the Transportation Disadvantaged. (Task 7)	The LCB approved the AOR at their November 20, 2025 regular meeting.
L. Report the actual expenditures (AER) of direct federal and local government transportation funds to the Commission for the Transportation Disadvantaged no later than September 15th. (Task 8)	The AER was presented and adopted by the LCB at its regular meeting on August 28, 2025.
SERVICE DEVELOPMENT	PROGRESS
A. Jointly, with the community transportation coordinator and the local coordinating board, develop the Transportation Disadvantaged Service Plan (TDSP) following CTD guidelines. (Task 1)	No activity to report.
B. Encourage integration of "transportation disadvantaged" issues into local and regional comprehensive plans . Ensure activities of the local coordinating board and community transportation coordinator are consistent with local and state comprehensive planning activities including the Florida Transportation Plan. (427.015, FS)	Staff ensured integration of TD issues into planning documents. Staff also ensured activities of the TDLCB and the CTC were consistent with local and state comprehensive planning activities.
C. Encourage the local community transportation coordinator to work cooperatively with regional workforce boards established in Chapter 445, F.S., and provide assistance in the development of innovative transportation services for participants in the welfare transition program. (427.0157, FS)	The CTC provides fare-free transportation via GoLine to the Career Source Research Coast office in Vero Beach as well as numerous employment destinations throughout Indian River County.

TECHNICAL ASSISTANCE, TRAINING, AND EVALUATION	PROGRESS
A. Provide the LCB with quarterly reports of local TD program administrative support accomplishments as outlined in the grant agreement and any other activities related to the TD program. (Task 9)	For the reporting period, the TDLCB was provided with quarterly reports of TD planning accomplishments and activities.
B. Attend at least one Commission-sponsored training , including but not limited to, the CTD's regional meetings, the CTD's annual training workshop, or other sponsored training. (Task 10)	Mark Vietze attended the CTD expo and 2025 TD Planner's Session in St. Pete Beach on September 2-4, 2025.
C. Attend at least one CTD meeting each year within budget/staff/schedule availability.	No activity to report.
D. Notify CTD staff of local TD concerns that may require special investigations.	Planning Staff coordinated with the CTD staff as needed.
E. Provide training for newly-appointed LCB members. (Task 3)	Staff provided training as needed.
F. Provide assistance to the CTC, purchasing agencies, and others, as needed, which may include participation in, and initiating when necessary, local or regional meetings to discuss TD needs, service evaluation and opportunities for service improvement.	Planning staff coordinated with the CTC on a regular basis and provided technical assistance as needed.
G. To the extent feasible, collect and review proposed funding applications involving "TD" funds consistent with Chapter 427, F.S., and Rule 41-2, F.A.C., and provide recommendations to the LCB. (427.0157, FS)	Applicable TD funding applications completed and submitted to the appropriate agencies.
H. Ensure the local coordinating board conducts, as a minimum, an annual evaluation of the community transportation coordinator. The local coordinating board shall evaluate the coordinator using the Commission's <i>Evaluation Workbook for Community Transportation Coordinators and Providers in Florida</i> (at a minimum using the modules concerning Competition In Use of Operators, Cost-Effectiveness and Efficiency, and Availability of Service) and local standards as defined in the Transportation Disadvantaged Service Plan. (Task 2B)	At the regular August 28 2025 LCB meeting, the LCB selected members for the evaluation subcommittee. The subcommittee met after the regular November 20 TDLCB meeting and select members of the subcommittee conducted a ride along after the meeting. The CTC evaluation was presented at the regularly scheduled February 26, 2026 meeting. On April 8th, the full MPO Board will review the annual evaluation.
I. Assist the CTD in joint reviews of the CTC.	No activity during the reporting period.
J. Ensure the LCB annually reviews coordination contracts to advise the CTC whether the continuation of said contract provides the most cost effective and efficient transportation available, consistent with Rule 41-2, F.A.C.	Coordination contracts are reviewed by the TDLCB as needed.
K. Implement recommendations identified in the CTD's QAPE reviews.	No activity during the reporting period.

INDIAN RIVER COUNTY, FLORIDA

M E M O R A N D U M

TO: Transportation Disadvantaged Local Coordinating Board (TDLCB) Members

THROUGH: Ryan Sweeney
Assistant Planning & Development Services Director

Brian Freeman, AICP
MPO Staff Director

FROM: Mark Vietze
Senior Planner

DATE: May 19, 2026

SUBJECT: **Consideration of the 2026/27 Annual Update to the Transportation Disadvantaged Service Plan (TDSP) and Rate Model**

It is requested that the information herein presented be given formal consideration by the TDLCB at its regular meeting of May 28, 2026.

SUMMARY

One of the roles of the TDLCB is to develop and update annually the county's Transportation Disadvantaged Service Plan (TDSP). According to the Florida Commission for the Transportation Disadvantaged (CTD), the TDSP is a tactical service delivery plan which contains development, service, and quality assurance components.

The Indian River County TDSP update occurred in 2023, and is required every five years, after the completion of the Community Transportation Coordinator (CTC) selection process. During intervening years, the state Commission for the Transportation Disadvantaged requires that only certain sections be updated, as appropriate.

TDSP UPDATE

For FY 2026/27, the annual update to the Transportation Disadvantaged Service Plan must be submitted to the Commission for the Transportation Disadvantaged prior to July 1, 2026. Recently, the county and the county's CTC, the Senior Resource Association, updated the Transportation Disadvantaged Service Plan for FY 2026/27.

With this update, the following changes have been made to the four sections that are to be reviewed annually:

- TDLCB Certification: *To be signed by the chair pending approval (Page vi).*
- Needs Assessment: *No changes.*
- Goals, Objectives, and Strategies: *No changes.*
- Implementation Plan: *Updated to reflect out year procurement needs (pages 45 & 46).*
- Cost/Revenue Allocation and Rate Structure Justification: *Updated to include trip reimbursement rates for FY 2026/27. The proposed rates were calculated using the CTD's methodology (Page 62).*

Rate Model

Each year, the CTD provides a rate model in the form of an Excel template for CTCs to use in calculating trip reimbursement rates. Recently, SRA used the rate model to calculate the reimbursement rates for FY 2026/27 in Indian River County, which are listed below:

Ambulatory – \$34.68 (per trip)
Wheelchair – \$59.45 (per trip)

The CTD has provided initial approval of the proposed rates for FY 2026/27, pending adoption by the TDLCB.

Attachment #1 contains the pages of the TDSP that have been revised. A copy of the entire Transportation Disadvantaged Service Plan is available on the county's website at the following address: [TDSP Link](#)

RECOMMENDATION

Staff recommends that the TDLCB approve the updated Transportation Disadvantaged Service Plan and rate model for FY 2026/27 and direct staff to transmit the updated plan to the state Commission for the Transportation Disadvantaged.

ATTACHMENT

1. Updated Pages to the Indian River County Transportation Disadvantaged Service Plan for FY 2026/27

Indian River County Transportation Disadvantaged Service Plan



FY 2023/24 – 2027/28

**Presented to the Transportation Disadvantaged
Local Coordinating Board - November 16, 2023
(Amended ~~May~~ ~~August~~ 28, 20265)**

Prepared By:



INDIAN RIVER COUNTY MPO

*1801 27th Street
Vero Beach, Florida, 32960*



SENIOR RESOURCE ASSOCIATION

*4385 43rd Avenue
Vero Beach, Florida, 32967*

Local Coordinating Board Certification

The Transportation Disadvantaged Local Coordinating Board hereby certifies that an annual evaluation of the Community Transportation Coordinator was conducted consistent with the policies of the Commission for the Transportation Disadvantaged and all recommendations of that evaluation have been incorporated in this Service Plan. The Board further certifies that the rates contained herein have been thoroughly reviewed, evaluated and approved. This Transportation Disadvantaged Service Plan was reviewed in its entirety and approved by this Board at an official meeting held on:

Date

Coordinating Board Chairman
Commissioner Deryl Loar

Approved by the Commission for the Transportation Disadvantaged

Date

Executive Director

Year	Strategy	Responsible Party	Estimated Cost
	through the Section 5310 program offered annually by USDOT.		
	Continue regularly-scheduled meetings with CTCs in adjacent counties to review opportunities for coordination of transportation services.	SRA	NA
	Contact at least three human services agencies each year to discuss potential coordination contract agreements.	SRA	NA
	Continue to cross-train operators on all modes to facilitate daily service delivery.	SRA	NA
Service Effectiveness			
Ongoing (FY 2024 – FY 2028)	Continue to effectively respond to customer service issues.	SRA	NA
	Continue to replace older paratransit vehicles and equipment, using the TDP vehicle replacement plan, to maintain an updated fleet and equipment using FTA Section 5310 program funding.	IRC/SRA	NA
	Continue active and ongoing implementation of the Public Transportation Agency Safety Plan (PTASP) and Transit Asset Management (TAM) program.	IRC/SRA	NA
	Measure and analyze performance standards as a basis for evaluating quality assurance.	SRA	NA
	Continue to apply for Section 5310 program and discretionary grant funds for new and replacement vehicles.	SRA	NA
FY 2024	Acquire vehicles according to TDP vehicle replacement plan: 2 Small Cutaways (Community Coach)	IRC/SRA	\$162,365
FY 2025	Acquire vehicles according to TDP vehicle replacement plan: 3 Heavy Duty Bus (GoLine) 1 Large Cutaway Bus (GoLine) 2 Medium Cutaways (GoLine) 2 Small Cutaways (Community Coach)	IRC/SRA	\$1,358,019 \$155,675 \$304,726 \$165,612
FY 2026	Acquire vehicles according to TDP vehicle replacement plan: 1 Large Cutaway Bus (GoLine) 2 Small Cutaways (Community Coach) 1 Minivan (Community Coach)	IRC/SRA	\$201,799 \$128,657 \$69,025
FY 2027	Acquire vehicles according to TDP vehicle replacement plan: 2 Heavy Duty Bus 2 Small Cutaways (Community Coach)	IRC/SRA	\$1,162,893 \$186,151 \$262,460 \$379,746
FY 2028	Acquire vehicles according to TDP vehicle replacement plan: 1 Heavy Duty Bus (GoLine) 3 2 Large Cutaway Bus (GoLine) 2 Medium Cutaway Bus (GoLine) 2 Small Cutaways (Community Coach)	IRC/SRA	\$593,075 \$604,937 \$419,904 \$875,497 \$321,500 \$539,283 \$267,709 \$387.341
Accessibility			
Ongoing (FY 2024 – FY 2028)	Continue to ensure a 100 percent accessible fleet.	IRC/SRA	NA
	Continue to improve each bus stop with ADA accessibility features and passenger seating.	IRC/SRA	NA
	Continue to ensure that new bus stops are accessible to persons with disabilities and meet ADA Accessibility Guidelines (ADAAG) compliance requirements.	IRC/SRA	NA

- Drug-free Workplace Policy
- Cost associated with service provision
- Vehicle conditions (cleanliness, handicapped accessible)
- Provision of operational and financial data to the CTC in a timely manner
- Insurance
- Accident data
- Drivers cleanliness, courtesy
- Environmental considerations such as recycling, energy saving, alternative fuels, pollution
- Others

Coordination Contract Evaluation Criteria

As part of the annual operation report and MOA all coordination contracts are reviewed by the CTC and LCB and continuation of the contract is recommended if contractors provide the most cost-effective and efficient utilization of TD funds. The CTC and LCB while providing contracts must ensure that the TD needs of the community are best served.

Cost/Revenue Allocation and Rate Structure Justification

The rate structure is the same for all TD trips within Indian River County. The TD rates presented in this section were determined using the CTD standardized rate model spreadsheets, which consider past and projected costs and revenues associated with Indian River County's TD transportation services. The rate model is updated annually by Indian River County to reflect changes in revenues and expenditures.

The rates in Table 21 were calculated using the CTD model and were approved by the LCB. The LCB will continue to monitor the rates on an ongoing basis to determine when (and if) these rates need to be modified due to changes in the cost of delivery of trips.

Table 21: Indian River County TD Reimbursement Rates for FY ~~26/275/26~~

Type	Direction	Reimbursement Rate
Ambulatory	One-way	\$ 34.683-83
Wheelchair	One-way	\$ 59.4558-00

According to the CTD, the "Per Group" trip rate is appropriate when three or more eligible TD customers are transported from a single origin to a single destination on one vehicle. In other cases, the "Per Passenger" group rate should be used.